



A member of Mercy Health Network

PEDIATRIC ER

The ER will immediately redirect any transfer requests to One Call. If the patient is emergently accepted, they will still call One Call to provide information on transfer, while reminding the sending facility to call One Call first.

For PEDS traumas, refer to trauma protocol.

- If the patient is in an outlying ER, connect referring physician with MM Peds ER physician at (515) 247-3292.

EXCEPTIONS:

- Peds Neurosurgery—call (515) 314-3237.
- Peds Surgery—MUST contact the Peds Surgery physician directly to accept transfer regardless of current location of patient. If they would like the pt seen in the ER, connect the MM Peds Surgeon to the MM Peds ER physician to give report.
- If the patient is inpatient status at the referring hospital, connect the referring physician with the MM specialty physician of the service they are requesting. If the specialty physician would like the patient to be seen in the ER, connect the MM specialty physician with the MM Peds ER physician to give report.
- Confirm mode of transportation with physicians.
 - Once air or ground is established, see transportation protocol to make arrangements.
- Once transportation has been arranged provide ETA to the MM PEDS CN. The CN will take report at (515) 419-5060. If Mercy One is transporting patient, then there is no need for RN to RN report.
- Fax face sheet and call summary to the MM Peds ER at (515) 643-5823.
- Confirm arrival and follow up with sending facility.

Pediatric Psych

- Clinic, home, and urgent care transfers—connect sending physician with MM Peds ER physician. Advise MM Peds ER CN of incoming pt and provide ETA and method of transportation.