

# MERCY MEDICAL CENTER – DES MOINES

## 2017-2018 Fact Sheet



### **KARL KEELER**

President  
Mercy Medical Center – Des Moines

### **Mercy Medical Center – Des Moines**

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### **Mercy Foundation**

Visit [foundation.mercydesmoines.org](http://foundation.mercydesmoines.org) or call (515) 247-3248 to make a donation in support of Mercy.

Mercy Medical Center – Des Moines is a not-for-profit Catholic health care provider. Mercy Des Moines' hospitals, with a total of 875 beds, include:

- Mercy Medical Center – central campus
- Mercy Medical Center – West Lakes
- Mercy Children's Hospital & Clinics
- Mercy Medical Center – Centerville
- Skiff Medical Center in Newton, Iowa

Founded by the Sisters of Mercy in 1893, Mercy is the longest continually operating hospital in Des Moines.

With approximately 7,000 staff members and a medical staff of about 1,200 physicians and allied health professionals, Mercy is one of the state's largest employers and one of the Midwest's largest referral centers.

Mercy is accredited by The Joint Commission – a seal of approval indicating Mercy meets strict performance standards, provides high quality patient care and demonstrates accountability in the rapidly changing field of health care.

Mercy Medical Center – Des Moines is a member of Mercy Health Network (MHN) and is a part of Catholic Health Initiatives (CHI), a national nonprofit health organization with headquarters in Englewood, Colo. The faith-based system operates in 17 states and includes 100 hospitals and multiple other facilities and services.

Fourteen of Iowa's community hospitals – from Bloomfield and Webster City to Greenfield and beyond – have chosen to affiliate with Mercy Health Network – Central Iowa. Through contracted relationships, Mercy provides management and support services to these community hospitals, who work together to share best practices and process improvements, to improve quality and service while lowering the costs of care.

Mercy Clinics, a subsidiary of Mercy Medical Center – Des Moines, is one of Iowa's largest multispecialty clinic systems. The system includes more than 50 primary care, pediatric, internal medicine and specialty clinic locations throughout Dallas, Guthrie, Polk, Wapello, Warren and Webster counties.

In addition to operating the state's largest medical center, Mercy has several additional ministries including: Home Health Services, Mercy College of Health Sciences, Mercy Foundation, the Mercy Health & Fitness Center and Mercy ACO.





# Fiscal Year 2017 Activity Highlights

**(July 1, 2016 – June 30, 2017)**

<b>Total admissions</b> (adults, children and newborns).....	<b>35,998</b>
<b>Newborns</b> .....	<b>4,608</b>
<b>Outpatient visits</b> .....	<b>258,262</b>
<b>Surgeries (procedures)</b> .....	<b>20,926</b>
<b>Cath Lab procedures</b> .....	<b>10,591</b>
<b>Medical Imaging procedures</b> (all campuses) .....	<b>247,770</b>
<b>Laboratory procedures</b> (all campuses) .....	<b>2,991,884</b>
<b>Emergency Department visits</b> .....	<b>83,097</b>
<b>Mercury Clinics patient visits</b> .....	<b>1,052,904</b>

## The Mercy Vision

To provide a Remarkable Mercy Experience to every person we are privileged to serve.

## Community Benefit

The Mercy Family Lives Up with generosity and compassion to significantly impact people in need. In Fiscal Year 2017, Mercy provided the equivalent of \$43,263,000 in community benefit. Much of this benefit is realized through our organization-wide Mission on the Move initiatives in support of efforts such as Combat Hunger, Shoes that Fit, Meals from the Heartland, Habitat for Humanity and several additional in-house drives carried out to provide heartfelt assistance to those we are privileged to serve.

## Select awards and accomplishments in Fiscal Year 2017

Mercy received many accolades for quality care and excellence, both locally and on a national level. A few examples include:

- Mercy received the Mission: Lifeline® Bronze Receiving Quality Achievement Award for implementing specific quality improvement measures outlined by the American Heart Association for the treatment of patients who suffer severe heart attacks. In addition, Mercy was also recognized as a recipient of Mission: Lifeline’s Bronze-Plus award, which recognizes the hospital has reached an achievement score of 75 percent or greater for treating STEMI transfer patients within 120 minutes for at least one quarter.
- Mercy Medical Center – Des Moines’ central campus and Mercy West Lakes were the first centers in the nation to earn accreditation in cardiac electrophysiology (EP) by the Intersocietal Accreditation Commission (IAC). The three-year accreditation applies to testing and ablation, chronic lead extraction and device implementation
- Mercy Medical Center – Des Moines was named a 2016/2017 Consumer Choice Award recipient by National Research Corporation (NRC) for the 18th consecutive year. The annual award identifies hospitals across the United States health care consumers choose as having the highest quality and image.
- Mercy Ruan Neurology Clinic was named a Corporate Stars Award Sylvie recipient by the National MS Society – Upper Midwest Chapter. This award commemorates the clinic on its above-and-beyond contributions in 2016 to advance the mission of the MS Society to better the lives of those affected by MS.
- Skiff Medical Center was one of only three Iowa hospitals to be named to the 2017 Top 100 Rural & Community Hospitals in the U.S., according to The National Rural Health Association’s Rural Health Policy Institute, iVantage Health Analytics and The Chartis Center for Rural Health.
- Mercy Medical Center – Des Moines was recognized as a Best Regional Hospital for 2017-18 by U.S. News & World Report. Mercy ranked third overall in Iowa and is recognized as “high performing” in seven areas: abdominal aortic aneurysm repair, heart bypass surgery, heart failure, colon cancer surgery, chronic obstructive pulmonary disease, hip replacement, and knee replacement.