

MERCY MEDICAL CENTER – DES MOINES

2018-2019 Fact Sheet



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Mercy Medical Center – Des Moines

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Mercy Foundation

Visit foundation.mercydesmoines.org or call (515) 247-3248 to make a donation in support of Mercy.

Mercy Medical Center – Des Moines is a not-for-profit Catholic health care provider. Mercy Des Moines' hospitals, with a total of 875 beds, include:

- Mercy Medical Center – central campus
- Mercy Medical Center – West Lakes
- Mercy Children's Hospital & Clinics
- Mercy Medical Center – Centerville
- Skiff Medical Center in Newton, Iowa

Founded by the Sisters of Mercy in 1893, Mercy is the longest continually operating hospital in Des Moines.

With approximately 7,000 staff members and a medical staff of about 1,200 physicians and allied health professionals, Mercy is one of the state's largest employers and one of the Midwest's largest referral centers.

Mercy is accredited by The Joint Commission – a seal of approval indicating Mercy meets strict performance standards, provides high quality patient care and demonstrates accountability in the rapidly changing field of health care.

Mercy Medical Center – Des Moines is a member of Mercy Health Network (MHN) and is a part of Catholic Health Initiatives (CHI), a national nonprofit health organization with headquarters in Englewood, Colo. The faith-based system operates in 18 states and includes 99 hospitals and multiple other facilities and services.

Fourteen of Iowa's community hospitals – from Bloomfield and Webster City to Greenfield and beyond – have chosen to affiliate with Mercy Health Network – Central Iowa. Through contracted relationships, Mercy provides management and support services to these community hospitals, who work together to share best practices and process improvements, to improve quality and service while lowering the costs of care.

Mercy Clinics, a subsidiary of Mercy Medical Center – Des Moines, is one of Iowa's largest multispecialty clinic systems. The system includes more than 50 primary care, pediatric, internal medicine and specialty clinic locations throughout Dallas, Guthrie, Polk, Wapello, Warren and Webster counties.

In addition to operating the state's largest medical center, Mercy has several additional ministries including: Home Health Services, Mercy College of Health Sciences, Mercy Foundation, the Mercy Health & Fitness Center and Mercy ACO.



Select awards and accomplishments in Fiscal Year 2018

Mercy received many accolades for quality care and excellence, both locally and on a national level. A few examples include:

- Mercy Medical Center – Des Moines was named a Best Regional Hospital for 2017-2018 by U.S. News & World Report. Mercy was ranked third overall in Iowa and was recognized as “high performing” in seven areas: abdominal aortic aneurysm repair, heart bypass surgery, heart failure, colon cancer surgery, chronic obstructive pulmonary disease, hip replacement, and knee replacement.
- Mercy received the American Heart Association/American Stroke Association’s Target: StrokeSM Honor Roll Elite award. To qualify for this recognition, hospitals must meet quality measures developed to reduce the time between the patient’s arrival at the hospital and treatment with the clot-buster tissue plasminogen activator, or tPA, the only drug approved by the U.S. Food and Drug Administration to treat ischemic stroke.
- Mercy Medical Center – Des Moines was named a Screening Center of Excellence by the Lung Cancer Alliance for its ongoing commitment to responsible lung cancer screening. Designated Screening Centers of Excellence have committed to provide clear information based on current evidence on who is a candidate for lung cancer screening, and to comply with comprehensive standards based on best practices developed by professional bodies such as the American College of Radiology, the National Comprehensive Cancer Network and the International Early Lung Cancer Action Program.
- Mercy received the American Heart Association/American Stroke Association’s Get With The Guidelines®-Stroke Gold Plus Quality Achievement Award. The award recognizes the hospital’s commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized, research-based guidelines based on the latest scientific evidence.
- Wellmark Blue Cross® and Blue Shield® recognized Mercy with a Blue Distinction® Center+ for Maternity Care designation as part of the Blue Distinction Specialty Care program. Blue Distinction Centers are nationally designated hospitals that show expertise in delivering improved patient safety and better health outcomes, based on objective measures that were developed with input from the medical community.
- Wellmark Blue Cross® and Blue Shield® recognized Mercy Medical Center – West Lakes with a Blue Distinction® Center+ for Bariatric Surgery designation as part of the Blue Distinction Specialty Care program. Blue Distinction Centers are nationally designated health care facilities that show expertise in delivering improved patient safety and better health outcomes for bariatric patients, based on objective measures that were developed with input from the medical community.

Fiscal Year 2018 Activity Highlights

(July 1, 2017 – June 30, 2018)

Total admissions

(adults, children and newborns)..... **34,743**

Newborns **4,203**

Outpatient visits **254,769**

Surgeries (procedures) **21,382**

Medical Imaging procedures

(all campuses) **249,420**

Laboratory procedures

(all campuses) **2,990,517**

Emergency Department visits **84,574**

Mercy Clinics patient visits **1,027,940**

The Mercy Vision

To provide a Remarkable Mercy Experience to every person we are privileged to serve.

Community Benefit

The Mercy Family Lives Up with generosity and compassion to significantly impact people in need. In Fiscal Year 2018, Mercy provided the equivalent of \$53,483,000 in community benefit. Much of this benefit is realized through our organization-wide Mission on the Move initiatives in support of efforts such as Combat Hunger, Shoes that Fit, Meals from the Heartland, Habitat for Humanity and several additional in-house drives carried out to provide heartfelt assistance to those we are privileged to serve.