

## Heart Attack or Chest Pain Process of Care Measures

Higher Percentages Are Better (some of the recommended care given to patients if appropriate \*)

Hospital Process of Care Measures Tables	Average for all reporting hospitals in the U.S.	Average for all reporting hospitals in Iowa	MERCY MEDICAL CENTER-DES MOINES	Data Collected	
				From	To
Average number of minutes before outpatients with chest pain or possible heart attack who needed specialized care were transferred to another hospital (a lower number of minutes is better)	62 Minutes	64 Minutes	N/A Minutes <sup>5, †</sup>	7/1/2009	3/31/2010
Average number of minutes before outpatients with chest pain or possible heart attack got an ECG (a lower number of minutes is better)	9 Minutes	7 Minutes	8 Minutes of 5 patients <sup>1, †</sup>	4/1/2009	3/31/2010
Outpatients with chest pain or possible heart attack who got drugs to break up blood clots within 30 minutes of arrival (higher numbers are better)	54%	45%	Not Available <sup>5, †</sup>	4/1/2009	3/31/2010
Outpatients with chest pain or possible heart attack who got aspirin within 24 hours of arrival (higher numbers are better)	95%	96%	100% of 4 patients <sup>1</sup>	4/1/2009	3/31/2010
Heart Attack Patients Given Aspirin at Arrival	98%	99%	99% of 342 patients	4/1/2009	3/31/2010
Heart Attack Patients Given Aspirin at Discharge	98%	99%	100% of 642 patients	4/1/2009	3/31/2010
Heart Attack Patients Given ACE Inhibitor or ARB for Left Ventricular Systolic Dysfunction (LVSD)	96%	95%	98% of 83 patients	4/1/2009	3/31/2010
Heart Attack Patients Given Smoking Cessation Advice/Counseling	99%	99%	100% of 253 patients	4/1/2009	3/31/2010
Heart Attack Patients Given Beta Blocker at Discharge	98%	98%	100% of 637 patients	4/1/2009	3/31/2010
Heart Attack Patients Given Fibrinolytic Medication Within 30 Minutes Of Arrival	54%	50%	Not Available <sup>†</sup>	4/1/2009	3/31/2010
Heart Attack Patients Given PCI Within 90 Minutes Of Arrival	89%	92%	99% of 102 patients	4/1/2009	3/31/2010

<sup>†</sup> No patients met the criteria for inclusion in the measure calculation.

<sup>5</sup> No data is available from the hospital for this measure.

<sup>1</sup> The number of cases is too small to be sure how well a hospital is performing.