MERCY VERIFIED AS A LEVEL II PEDIATRIC TRAUMA CENTER

Congratulations to our pediatric trauma team! Thanks to their outstanding care of injured children, Mercy has been verified as a Level II Pediatric Trauma Center by the American College of Surgeons. Mercy was also re-verified as a Level II Adult Trauma Center.

To receive this verification, a trauma center must prove it has the resources and expertise needed to care for pediatric patients – including 24-hour immediate coverage by trauma surgeons and other health care specialists in the fields of emergency medicine, anesthesiology, radiology, critical care, rehabilitation and plastic and reconstructive surgery.

Dr. Willie McClairen, trauma medical director, says “Mercy Trauma Services has always provided exceptional care, but this validates our dedication to having the best trauma care available to patients of all ages, 24/7.”

This exciting verification puts Mercy’s Pediatric Trauma Center at the same level as Blank Children’s Hospital and assures our youngest, most vulnerable patients receive the best care available. In addition, Mercy also offers patients the unique services of a pediatric neurosurgeon, orthopedic traumatologists, a designated pediatric/NICU transfer team and a beautifully renovated children’s hospital.

“We hope members of the community recognize Mercy as the best place for ill or injured children to seek treatment,” Dr. McClairen added.

CREATING THE REMARKABLE MERCY EXPERIENCE

An inspiring experience for Bonnie

“Today I attended the Mercy Experience training and I want to tell you it is one of THE BEST training experiences I have ever attended! The presenter kept my attention with his ‘little stories,’ audience interaction and the parallel comparison of The Ritz-Carlton and Mercy. The story of the pickle is my top favorite, then the concluding video at the end brought tears to my eyes. Such a range of emotions! I came away from this training more enthused than ever to become a remarkable employee of Mercy – to do my job and do it well . . . above and beyond what is expected of me. Then, when in doubt, give ‘em the pickle!

Thank you so much Laura and Jennie (and others) for the time you have put into making this such a memorable experience for me. Now it’s up to me to be sure I follow through with the keys to customer service, the five golden rules and other valuable information I learned today.”
Nurse practitioner joins Mercy Ottumwa Medical Clinic

The physicians and staff of Mercy Ottumwa Medical Clinic recently welcomed Ashley Bland, ARNP, to the practice. Bland earned her bachelor of science in nursing degree from Iowa Wesleyan College in Mount Pleasant in 2012, and earned her master’s degree in nursing, family nurse practitioner, from Graceland University in Independence, Mo., in 2015. Prior to joining the clinic, Bland worked as a registered nurse and an adjunct nursing clinical instructor.

Mercy Ottumwa Medical Clinic is located at 1005 Pennsylvania Ave., Ste. 104, in Ottumwa. To schedule an appointment, call (641) 682-4594.

WHAT’S UP?

FREE ESTATE PLANNING SEMINAR OFFERED FOR MERCY STAFF MARCH 23

Human Resources has collaborated with Mercy Foundation to develop an informative program for Mercy staff and volunteers – “Taking Care of Yourself and Those You Love through Your Estate Plan.”

The seminar will be offered twice on March 23 in the East Tower Auditorium at Mercy central campus, one from 1-3 p.m., and again from 3:30-5:30 p.m.

Important topics to be covered include:
• tracking of personal information;
• disposition of your estate;
• revocable trusts;
• calculating your estate’s worth;
• estate and inheritance taxes;
• managing finances for elderly parents;
• funeral planning;
• listing your liabilities;
• financial power of attorney;
• body, organ and tissue donation;
• health care directives;
• and much, much more.

Please contact Paula Moenkhaus to register for this valuable seminar.

LONG-TIME MERCY EXECUTIVE RETIRES

Brian Farrell (center) is joined by Sisters of Mercy Jeanne Christensen and Karen Yarkosky (l-r) at his retirement celebration at Bishop Drumm Retirement Center March 2.

Brian Farrell, vice president of senior services and housing, recently retired from the Mercy Family effective March 6. Brian has been with Mercy since April 1991.

“We are very pleased for Brian to be able to retire from his long career of service to the Mission of Mercy,” said President Bob Ritz. “Yet at the same time, we will certainly miss his leadership, his passion for the ministry and his expertise in the area of senior services and housing.”

Post retirement, Brian plans to take a long walk in the woods as he fulfills a lifelong dream of hiking America’s Appalachian Trail this spring.